



READY to ROAR

CAREER PROFICIENCIES

WHAT IS INTERCULTURAL KNOWLEDGE: DEMONSTRATE THE AWARENESS, ATTITUDE, KNOWLEDGE AND BEHAVIORAL SKILLS REQUIRED TO EQUITABLY ENGAGE AND INCLUDE PEOPLE FROM DIFFERENT LOCAL AND GLOBAL CULTURES

EQUITY & INCLUSION | OPENNESS TO UNDERSTANDING OTHERS | ADVOCACY

SAMPLE BEHAVIORS

- Solicit and use feedback from **multiple cultural perspectives** to make inclusive and equity-minded decisions.
- Actively contribute to inclusive and equitable practices that **influence individual and systemic change**.
- Advocate for **inclusion, equitable practices, justice, and empowerment** for historically marginalized communities.
- Seek **global cross-cultural interactions and experiences** that enhance one's understanding of people from different demographic groups and that leads to personal growth.
- Keep an open mind to diverse ideas and **new ways of thinking**.
- Identify resources and **eliminate barriers** resulting from individual and systemic racism, inequities, and biases.

WHY EMPLOYERS CARE

- Tell me about a time where you went out of your way to ensure that a peer felt like they **mattered & belonged**.
- Interacting with others can be challenging at times. Describe a situation when you wished you had **acted differently** with someone.
- Describe a time when you worked to alleviate a problem that **someone else was struggling to solve?**
- Can you share an example of a time when you worked with someone from a **different background** than yours? What did you learn from the experience?
- How do you ensure that a client or colleague's opinions are **heard and valued** during a discussion?

WHERE TO BUILD IT...

- Cultural Center programs
- Student organizations
- Volunteer LSU
- Resident Assistant /Ambassador roles/ Student Government
- Customer service positions
- Class projects
- Service Learning courses
- Student exchange programs



HOW TO TALK ABOUT IT

Resume Bullet Examples | Intercultural Knowledge

- **Led** a team of 10 diverse students in developing and implementing a diversity and inclusion training program for the university community.
- **Organized and facilitated** a series of workshops on intercultural awareness and communication for my sorority's membership.
- **Volunteered** with a local refugee resettlement agency, providing English language instruction and cultural support to new arrivals.
- **Provided** high level customer service to a broad diverse group of clients in a fast-paced work environment.
- **Hosted** multiple programs highlighting the diverse cultures of students living in the East Campus Apartments on campus.